ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)



(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)
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AIACE/CENTRAL/2021 / 106

Dated 30.11.2021

To

The Commissioner
Coal Mines Provident Fund,
Police Line,
Dhanbad-826014

Sub: Request for introducing "Confirmation of receipt of Life Certificate by CMPFO"

Dear Sir,

It is a matter of pleasure that operations of CMPF are continually being improved in various features/aspects of CMPF related activities.

For further improvement, we suggest that CMPFO further upgrades itself to facilitate visibility of status regarding submission of life certificates by CMPF pensioners.

As you are aware Sir, that, Pensioners are submitting Life Certificate either in digital form (Jeevan Pramaan) or hardcopy in November each year to pension disbursing bank/CMPFO. Many banks do not forward the Life Certificate to Pension Cell, SBI, Dhanbad resulting in stoppage of pension and a lot of hardship to the pensioners. Pensioners are also unsure whether Jeevan Pramaan submitted by them has reached the authorities.

Considering the large volume of Life Certificates submitted online, it will be a wise decision to introduce a system indicating the receipt/non receipt of life certificate submitted by all beneficiaries of CMPF pension. The beneficiaries can check and take necessary action if required to resubmit the certificate and they will be able to avoid the situation of pension-stoppage due to its non-submission.

We would like to inform you that Employees' Provident Organisation has a system of sending an SMS to the registered mobile of the pensioner, as soon as Jeevan Pramaan is generated, confirming the receipt of Life Certificate.

It is suggested that a similar confirmation message be sent to the pensioners by CMPFO on receipt of Life Certificate. This system will bring a lot of relief to the pensioners.

We request you to consider the above suggestion favourably.

With Regards,

P. K. Singh Rathor

Principal General Secretary, AIACE

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- 1. Coal Secretary, Govt of India, New Delhi
- 2. Chairman, Coal India Ltd., Kolkata
- 3. CMD, SCCL, Kothagudem
- 4. All CMDs ECL / BCCL / CCL / WCL / SECL / MCL / NCL / CMPDI